

Need transportation for medical care?

Resources are available throughout Erie County (and you don't have to be a senior to qualify). Call Erie County Senior Services at (716) 858-8526 or [click here](#).

NFTA Paratransit Access Line (PAL)

PAL is a curb-to-curb, lift-equipped van service available for qualified individuals. To use PAL services, you must be unable to board, ride, or disembark from a Metro bus or rail vehicle, or travel to and from a bus stop. To see if you qualify for PAL, submit a completed application to the PAL office. The application must be certified by a qualifying health care professional (listed on the application). For more information, [click here](#) or contact:

NFTA/PAL

181 Ellicott Street

Buffalo, NY 14203

(716) 855-7268 (716) 855-7377 TDD

Transportation through Erie County Senior Services

Transportation is available if you are age 60 or older and disabled, or any age, if your income is within HUD guidelines. For more information, call Erie County Senior Services at (716) 858-8526 or [click here](#).

Some medical practices offer transportation to their facilities such as:

Buffalo MRI:

[Click to visit the Buffalo MRI website](#) or call (716) 839-3333

Urban Family Practice:

[Click to visit Urban Family Practice website](#) or call (716) 882-0366

Niagara Falls Memorial Medical Center and Satellite Facilities:

[Click to visit NFMCC's website](#) or call (716) 278-4444

Transportation for Medicaid members:

[Click here](#) or call (716) 838-9000 for more information.

Need additional help?

Call a BlueCross BlueShield health coach at 1-877-878-8785, option 2.



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of Western New York

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