

Home Delivery Really Delivers



Millions of people enjoy the convenience of home delivery for medicines they take on a regular basis. Your plan recommends home delivery from the Express Scripts PharmacySM — your medicine is delivered right to your door about eight days after your prescription is received and delivery is free.

It's easy to get started



ePrescribe

Ask your doctor to send your prescription electronically to the Express Scripts Pharmacy.



Call 1-800-698-3757

Talk with a prescription plan specialist (7:30 a.m. – 5 p.m. EST, Monday through Friday).



Mail

1. Complete a home-delivery order form.¹
2. Get a 90-day prescription from your doctor plus refills for up to one year (if applicable).
3. Include your home-delivery copayment (we accept credit and debit cards, checks, and money orders).
4. Mail your form, payment (or payment information), and prescription to the address on the form.

Register at bcbswny.com and you can:

- Sign up for home delivery
- Refill and renew prescriptions
- Track your prescriptions and home-delivery refills
- View claims, balances, and prescription history
- Manage account settings and payment methods

Join the millions of Americans who already enjoy the safety and convenience of home delivery from the Express Scripts Pharmacy.

If you have any questions about home delivery from the Express Scripts Pharmacy or your prescription benefit, please call the number on the back of your member ID card.



**BlueCross BlueShield
of Western New York**

¹Visit express-scripts.com and click *Forms* or call member services at 1-800-698-2757 to request a home-delivery order form. Express Scripts[®] manages your prescription benefit for you employer, health plan, or benefit fund.

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