

**BlueCross BlueShield  
of Western New York**

**BlueShield  
of Northeastern New York**

ICD-10: Coding to the Highest Specificity

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# Introductions

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# Agenda

- Coding to the highest specificity
- ICD-10-CM education references
- Video
- Problem lists
- Submitting additional diagnosis codes
- Support from BlueCross BlueShield/  
BlueShield
- Questions

# ICD-10: Effective October 1, 2015

- When used to its full potential, ICD-10-CM will provide greater detail and a more accurate description of severity of patient illnesses

# Coding to the Highest Specificity

- Provider documentation is key
- Documentation is necessary for:
  1. Compliance with quality measures
  2. Maximize revenue and reimbursement (cost efficiency)
  3. Care management
  4. Proper use of CDSS and registry/report functionality in EMR
  5. Patient eligibility for additional services
  6. **Fewer chart reviews**

# Avoid unspecified codes when...

## **Basic concepts can be accounted for:**

- Laterality (right, left, bilateral, unilateral)
- Anatomical locations
- Trimester (of pregnancy)
- Type of diabetes (type I or type II)
- Known complications or comorbidities
- Initial and subsequent visits
- Description of severity, acuity, or other known parameters

**Treatment plan demands more specific level of detail (e.g., referral to a specialist)**

# Use ICD-10 code book

- ICD-10-CM book is in the same format as ICD-9
- Codes are now alphanumeric with more specific options to choose from
- Locate main term in *Index to Diseases*
- Verify the code in the tabular list



# Review guidelines

- General coding guidelines
- Chapter-specific guidelines

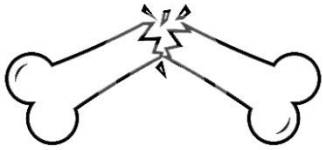




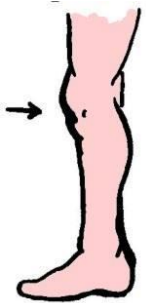
# ICD-10-CM references

1. HEALTHeNET ICD-10 Consortium - [wnyhealthenet.com/ICD10](http://wnyhealthenet.com/ICD10)
2. BlueCross Blue Shield Enterprise Map - [bcbswny.com/content/WNYprovider/home.html](http://bcbswny.com/content/WNYprovider/home.html)
3. BlueShield - [bsneny.com/content/NENYprovider/home.html](http://bsneny.com/content/NENYprovider/home.html)
4. Centers for Medicare & Medicaid (CMS) - [cms.gov/medicare-coverage-database/staticpages/icd-10-code-lookup.aspx/](http://cms.gov/medicare-coverage-database/staticpages/icd-10-code-lookup.aspx/)
5. Medical Society - [eriemds.org/](http://eriemds.org/)
6. ICD-10 Charts.com - [icd10charts.com](http://icd10charts.com)
7. AAPC - [aapc.com/icd-10/codes/](http://aapc.com/icd-10/codes/)
8. HIMSS - [himss.org/library/icd-10/playbook](http://himss.org/library/icd-10/playbook)
9. AHIMA - [ahima.org](http://ahima.org)

# Videos



Fracture



Rheumatoid Arthritis/Osteoarthritis

# Electronic medical record

Now is the time to  
re-evaluate your  
problem lists

# Problem list challenges

- Problem lists are challenging to maintain, and may contain inaccurate information if not maintained properly
- Limited classification of clinical problems can lead to persistent under-coding or over-coding
- Omissions may lead to lapses in continuity of patient care

# Best practices to achieve an accurate problem list

Current and inactive/resolved problems should be easily identified

- *Active Problems* - chronic condition that is actively being managed and/or treated and/or affects patient care (even in the absence of ongoing treatment/management)

Diabetes

Morbid Obesity

Hx of Colon Ca

- *Inactive/resolved problems* - previously treated conditions that are considered to be past medical history, designated as being resolved and no longer being managed or treated

Cerebral Vascular  
Accident

Fracture

Colon Cancer

# Clarifying responsibilities

- Who can add, update, and inactivate problems?

All independent licensed providers should review and update the problem list at the end of each encounter (MD/DO, PA, and RN)

- Primary care provider has holistic view of patient's overall health status

# Loss of transmitted codes

Provider lists greater than 4 diagnoses codes addressed during visit



Claim Submission (software only submits the first 4 diagnosis codes)



Payor receives 4 codes

# Why should I care how many codes are submitted?

1. Complying with quality measures
2. Maximize revenue and reimbursement (cost efficiency)
3. Care management
4. **Fewer chart reviews**



# CPT 99080 to the rescue

[CPT Video](#)

# How to submit 4+ diagnosis codes for an encounter

- BlueCross BlueShield/BlueShield encourages claim submissions containing the maximum number of diagnosis codes addressed. The addition of CPT code 99080 allows multiple ICD-10 diagnosis codes if your EMR limits the number of diagnosis codes for claims submission.

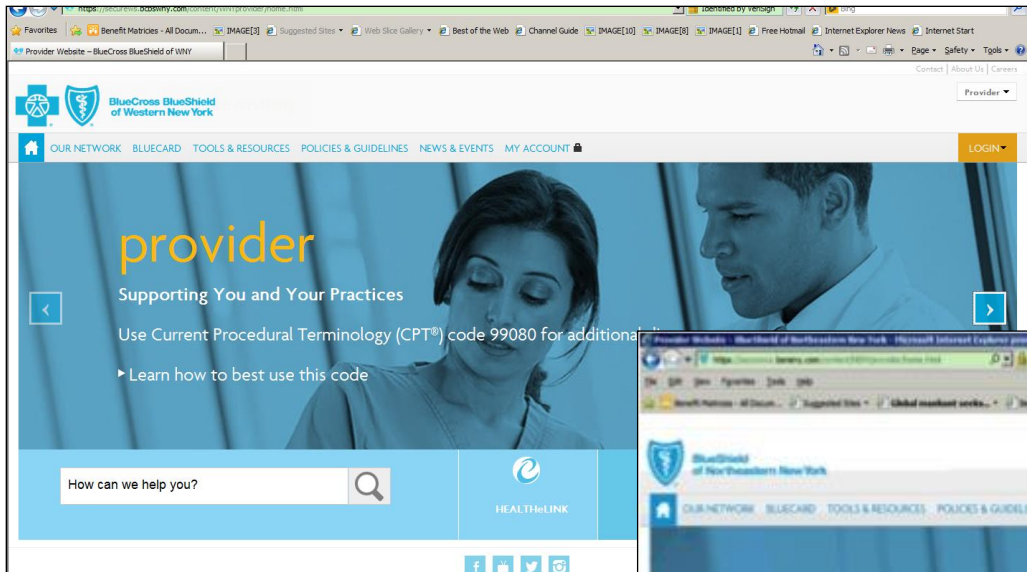
# How to submit 4+ diagnosis codes for an encounter

- If EMR is not set up to transmit all diagnosis codes
- Talk to your vendor for EMR solution
- Use 99080 (all EMR users) or use EXTDX (for Medent users only)
- Educate coder/biller of need to implement solution to submit
- Call us for help – we are here to serve you

# Summary of CPT 99080 use

- Add CPT 99080 after the E/M code for the visit
- Each CPT 99080 can accommodate up to 4 ICD-10 codes
- Keep adding CPT 99080 until all ICD-10 codes for the visit are listed

# Provider website



# Assistance

Websites and contact info:

- Provider Relations and Contracting/ Network Management

BlueCross BlueShield:

Phone: (716) 887-2054 or 1-800-666-4627

Fax: (716) 887-7594

[bcbswny.com/provider](http://bcbswny.com/provider)

BlueShield:

Phone: (518) 220-5601

Fax: 518 220-5870

[bsneny.com/provider](http://bsneny.com/provider)

Risk Revenue Coding Department:

- [Coding\\_WNY@bcbswny.com](mailto:Coding_WNY@bcbswny.com)
- [Coding\\_NENY@bcbswny.com](mailto:Coding_NENY@bcbswny.com)

# Questions?

A CME Credit Claim Form ICD-10 Training will be emailed to you following this webinar.

Please return the completed form no later than,  
Monday, Nov. 23, 2015.