

*December 17, 2008
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**To: All Dental Providers
Contracts Affected: All Lines of Business**

Important Updates for Dental Providers

The following bulletin contains important updates and reminders for BlueCross BlueShield of Western New York dental providers.

Fee Schedule Increase

BlueCross BlueShield of Western New York is pleased to announce that, effective January 15, 2009, dental fees will be increased 3.5% overall for the following products:

- Dental Plus
- Dental PPO
- Aqua Dental

The fee schedule, which contains all of the 2009 Current Dental Terminology (CDT) code changes, will be available for download in Excel format on our secure provider web site at www.bcbswny.com. If you have not already done so, please register at this web site today to view and download the 2009 fees.

AQUA Dental

The member identification card has a prefix of YJP and indicates AQUA. As a reminder, effective January 1, 2008 the following dental enhancements were added to the Aqua *medical* contract:

- Two annual dental cleanings/exams.
- Annual set of bitewing x-rays (two sets of two or one set of four).
- One-time sealant treatment, per tooth, for members age 14 and under.
- There is no copay required and no annual maximum allowance to this benefit; providers will be reimbursed the Dental Plus fees.

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Prompt Notification of Changes in Practice

Please remember that all providers are contractually obligated to promptly notify us in writing of any changes to their practice. Changes include, but are not limited to:

- Participation status (retirement, moving out of area).
- Telephone number.
- Business address.
- Office hours.
- Any change that may materially impair the ability of the participating provider to carry out the duties and obligations of your Participating Dentist Agreement.

You may fax your notification of changes to the Provider File Department at 1-716-887-2056 or submit written notification of changes in your practice to:

BlueCross BlueShield of Western New York
Provider File Department
257 West Genesee Street
Buffalo, NY 14202

If you have any questions regarding this notification, please contact your Network Service representative at 1-716-887-2054.