

February 7, 2008
Volume 14:Issue 2

To: Home Health Agencies, Skilled Nursing Facilities
Contracts Affected: Medicare Advantage:
Senior Blue/Medicare PPO

Revised Medicare Advantage Appeal Notices

The information in this bulletin is suggested to be reviewed by Directors of Utilization Review and/or Case Management Departments and associated staff.

This is a reminder that The Centers for Medicare & Medicaid Services (CMS) released the following revised notices and corresponding instructions for use by Medicare Advantage (MA) Organizations:

- Notice of Medicare Non-Coverage (NOMNC); and
- Detailed Explanation of Non-Coverage (DENC)

The expiration dates for these notices have been extended to August 31, 2010. In addition to the new expiration date, in some cases, minor modifications have been made to the notices and corresponding form instructions. For example, previous references to “MA plan” have been changed to “Medicare Health plan.”

Providers are expected to begin using the new versions of these forms and form instructions within 30 days of the date of the CMS memorandum.

Detailed guidance about the use of these notices appears in the form instructions that correspond with these notices and in Chapter 13 of the Medicare Managed Care Manual. The new versions of the appeals notices, the form instructions and the current version of Chapter 13 are available on the CMS web site at www.cms.hhs.gov/MMCAG/.

Thank you for your anticipated cooperation. Should you have any questions or concerns, please contact our Use Management Department by phone: 1-716-887-8860 or fax: 1-716-887-2064.