



Changes to Vouchers

Effective Sunday, April 19, 2015, we're making changes to many of our explanation codes to more accurately reflect provider and member liability amounts on BlueCard® host claims.

Explanation code mapping

We have reclassified explanation codes to reflect provider liability, which means members are no longer liable when we are waiting for information, such as medical records from providers or when there are provider billing errors on the claim.

Provider liability explanation codes will now be reflected under the Contractual column on our BlueCard provider vouchers.

Member responsibility will also be clarified, providing a better explanation when members are liable.